



## GROUP WINE TASTING TERMS & CONDITIONS

### **Please read and note the following terms and conditions relating to large group wine tour bookings:**

In keeping with the terms and conditions with responsible serving of alcohol and for the safety and welfare of other patrons, staff and the venue, please note the following in relationship to Black Swan Wines Pty Ltd permitting entrance to large wine tour or drinks groups. Entry is not permitted to any guests who display signs of having indulged in alcohol or any intoxicating substances either from visiting prior venues or on the bus. If on arrival, there are guests who appear drunk or to be acting in an unsociable manner entry will not be permitted. Black Swan Wines Pty Ltd and its staff have adopted a “zero tolerance” towards extremely intoxicated, rowdy, and abusive behaviour or from persons.

Bookings for wine tour group bookings will only be fully confirmed once a deposit has been received.

The deposit amount varies in accordance to the size of the group or number of expected guests:

For 2 -12 guest – Nil deposit

12 to 30 guests – \$50 deposit

30 to 50 guest – \$100 deposit

For groups greater than 50 – \$150 deposit

This deposit is refundable at the conclusion of your visit to our venue. The deposit is not refundable if you cancel on the day of your booking or do not show up on the day at the allocated booked time. The venue must be given notice if your tour is running behind schedule and or if you anticipate on being more than 15 minutes late. The deposit is also forfeited in the event of any damage or major venue clean up, glass or other theft or if in the event your whole group is requested to leave due to misbehaviour or unacceptable conduct.

For more information contact: [info@blackswanwines.com.au](mailto:info@blackswanwines.com.au)